	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March	Standard (time assitance available at gate from arrival on chocks )	Target	October	November	December	January	February	March
Pre-booked	Numbers of PRMs	351	114	49	104	32	25	27	Numbers of PRMs	452	180	52	93	46	35	46
	10 mins	80%	100%	100%	98%	100%	100%	100%	5 mins	80%	92%	96%	100%	100%	94%	89%
	20 mins	90%	100%	100%	100%	100%	100%	100%	10 mins	90%	100%	100%	100%	100%	100%	100%
	30 mins	100%	100%	100%	100%	100%	100%	100%	20 mins	100%	100%	100%	100%	100%	100%	100%
Non pre- booked	Numbers of PRMs	452	106	52	84	60	59	91	Numbers of PRMs	259	67	26	19	37	46	64
	25 mins	80%	100%	100%	100%	100%	100%	100%	25 mins	80%	100%	100%	100%	95%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%	35 mins	90%	100%	100%	100%	97%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	100%	100%	100%	100%	100%	100%