

Norwich International Airport will meet its responsibilities for ensuring that the risk to safety is reduced to a point as low as reasonably practicable through the development of a zero harm safety culture across all aviation activities that recognises the importance and value of effective aviation safety management and acknowledges, at all times, that safety is paramount. This will further be realised by:

Ensuring 'Just Culture' reporting where individuals are not punished for actions, omissions or decisions taken by them that are commensurate with their experience and training; however gross negligence, wilful violations and destructive acts will not be tolerated.

Clearly defining for all staff their accountabilities and responsibilities for the delivery and development of aviation safety strategy and performance.

Minimising the risk associated with an aircraft accident or incident to a level as low as reasonably practicable by focusing on Human Performance and improving respective Human Factor error.

Ensuring externally supplied systems and services that impact upon the safety of operations meet appropriate safety standards.

Actively developing and improving safety processes to conform to world-class standards and to comply with and wherever possible exceed legislative and regulatory requirements and standards.

Ensuring that all staff are provided with adequate and appropriate aviation safety information and training to be competent in safety matters and are only allocated tasks commensurate with their skills.

Ensuring sufficient skilled and trained resources are available to implement safety strategy and policy and establishing and measuring aviation safety performance against objectives and/or targets.

Conducting safety reviews and the provision of a proactive safeguarding policy and process.

Ensuring that the equipment and facilities we provide, meet the highest possible standards, and that assurance is gained to continually meet the requirements of the airport SMS.

Setting up of a proactive partnership for safety with the appropriate departments of the Civil Aviation Authority Safety Regulation Group and the Local Planning Authority on all matters of development and airport safety.

Whilst all operators and managers of companies that are engaged in aircraft operations within the organisation have specific responsibility for safety, our business, as Aerodrome Operator and landlord, has a general responsibility to ensure the overall safety of operations on its premises whilst not abrogating the responsibility of others. We will expect our service partners and contractors to, as a minimum, comply with the requirements of the SMS, EASA Regulations and CAP 642 – Airside Safety Management – will be adopted where relevant as a minimum standard.



Richard Pace
General Manager
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