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Issue 1  
**2019**

# fly

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# REUNITE

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and put 'U' in the middle.

App | Online | TUI Holiday Store

# Hello...



**Welcome to the latest edition of Fly Norwich, the Norwich Airport Magazine, packed full of exciting ideas and inspiration for discovering the world with us.**

This edition highlights the range of destinations on offer all with the ease and convenience of flying from your local airport. Whether you are looking for a fly-cruise, short break, summer sun, winter escapes or business links our fantastic choice of direct flights, and even more onward connections via Amsterdam and Manchester, makes the world easily accessible from your doorstep.

Over the winter period, we are transforming and upgrading the retail and catering offerings at the airport. The new Costa café in the check in hall opened in December 2018 and a new Navigator pub and Restaurant and Costa café offering enhanced dining in the departure lounge will be completed ahead of the summer season. These upgrades follow the opening of the new World Duty Free store during 2018 and the opening of an additional WHSmith store in the departure lounge in November 2018.

This summer will see TUI once again offering a wide range of destinations from the airport including a new twice weekly service to Menorca

alongside their flights to Majorca and Ibiza, Corfu, Crete and Rhodes in the Greek islands, Tenerife and Turkey. Flybe will be operating flights to both Alicante and Malaga twice weekly through the summer too and we are delighted to welcome back Newmarket Holidays who are once again offering holidays to the Italian Lakes.

Norwich Airport is also your fast and easy gateway to some of the UK's top cities and popular holiday destinations including Aberdeen, Edinburgh, Exeter, Guernsey, Jersey and Manchester!

Whether you're taking off on business or for pleasure, whatever destination you choose, we look forward to welcoming you for your next trip from Norwich Airport very soon.

*Richard Pace*  
Managing Director

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[norwichairport.co.uk](http://norwichairport.co.uk) | Discover the world with us

Fly Norwich is designed and produced by [fouragency.co.uk](http://fouragency.co.uk)





## Discover the world

Head for the skies and fly to some of the world's finest destinations from Norwich.

With a quick check in at Norwich, and a short flight to Amsterdam or Manchester, you can be boarding a connecting flight to far-flung shores in less time than it would take to drive to a London airport.

Discover the amazing skylines of Hong Kong, the hustle and bustle of New York or the laid-back lifestyle in Melbourne. Plan an adventure to climb Kilimanjaro, explore Rio De Janeiro or to discover Vancouver. For luxurious relaxation, choose from beautiful beach destinations including Mauritius, Mexico or Curacao. Whatever your holiday dream - it's just a short hop to long haul from Norwich Airport.







## Enjoy Europe

Get packing and enjoy the convenience of flying from Norwich to destinations across Europe. Whether it is the warmer climes of Bulgaria, sandy beaches of Costa Blanca and Costa del Sol, gorgeous Greek islands of Corfu, Crete and Rhodes, sun-soaked Turkey, Tenerife and Cyprus, or the beautiful Balearic islands. City explorers can discover the culture, architecture and atmosphere of Amsterdam or enjoy seamless, hassle free onward connectivity to visit a host of other European cities.





# JERSEY & GUERNSEY

flying from Norwich



**JERSEY** flying Mon, Wed, Fri & Sat from May-September

**3★ WESTHILL**  
4 nights from **£485**  
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FREE half board

**3★ MAYFAIR**  
7 nights from **£595**  
11-31 May 19  
FREE half board

**4★ RADISSON BLU**  
4 nights from **£449**  
01-31 May 19  
FREE room upgrade



**GUERNSEY** flying Sunday from May-September

**2★ PANDORA**  
7 nights from **£579**  
12 May-23 Jun 19  
Bed & breakfast

**3★ LA VILLETTE**  
7 nights from **£639**  
02 Jun-28 Jul 19  
Bed & breakfast

**4★ ST PIERRE PARK**  
7 nights from **£775**  
30 Jun-15 Sep 19  
Bed & breakfast



Book online at [www.premierholidays.co.uk](http://www.premierholidays.co.uk)  
Speak to a travel expert on **08444 937 090**  
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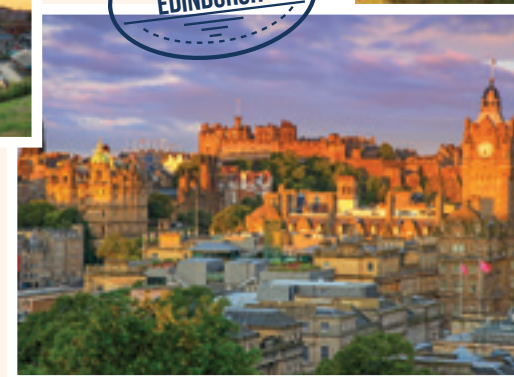
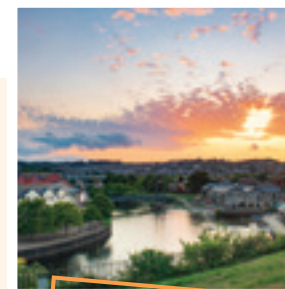
Official Partner

Prices are per person based on 2 adults sharing with flights and hold luggage from Norwich Airport and are subject to availability. Prices include breakfast and dinner where half board is stated. Terms and conditions apply. Airport development fee payable at Norwich Airport £10 per adult. Transfers not included and can be added at £15 from Jersey and £16 from Guernsey per person return.



## Explore the UK & Channel Islands

Cut down your travel time and spend longer exploring. Direct flights to Aberdeen and Edinburgh open up the start of a Scottish adventure in the lowlands and highlands alike. Jump on a plane to Exeter and the numerous beautiful locations across Devon, Somerset and Cornwall are all within easy reach or, head north and fly to Manchester, whether for business or pleasure. The beautiful coastlines and cultural charms of Guernsey and Jersey are also just a short flight away.



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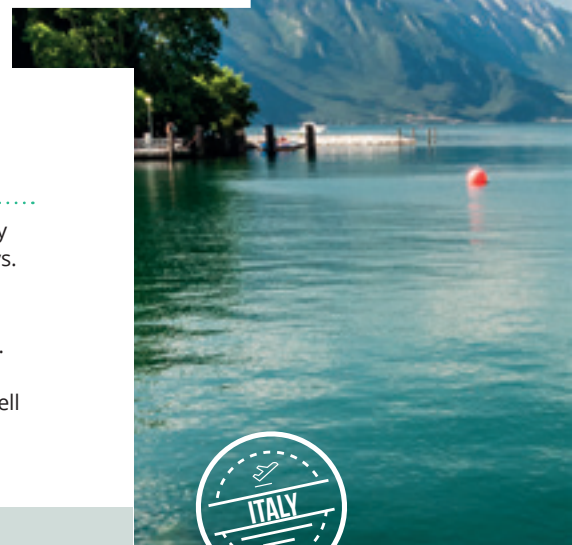
( SUPER BREAK )

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## Great getaways

Make holiday memories which will last forever by flying from Norwich on one of our great getaways. Experience an amazing tour of Italy with options to visit the stunning and serene Lake Garda, Lake Maggiore and Lake Como or idyllic Tuscany. Fly to Lapland for festive family fun and enjoy tobogganing, sleigh rides and snowmobiles as well as meeting Santa Claus himself.



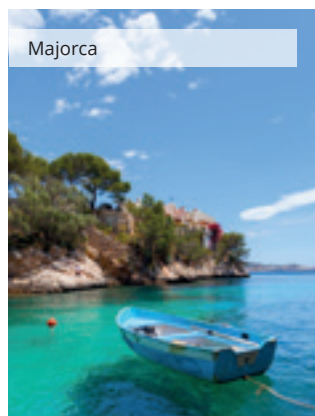
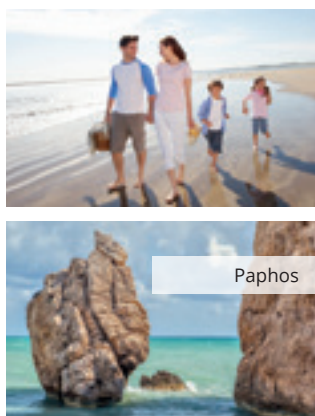




# Destination guide

Fly local and discover the world with us!

Destination	Days of Operation	Dates	Airline
<b>BULGARIA</b>			
Bulgaria	M T W <b>T</b> F S S	16 May – 19 September	
<b>CYPRUS</b>			
Paphos	M T W <b>T</b> F S S	02 May – 19 September	
<b>GREECE</b>			
Corfu	M T W T <b>F</b> S S	03 May – 18 October	
Crete	M <b>T</b> W T F S S	07 May – 22 October	
Rhodes	M T <b>W</b> T F S S	01 May – 23 October	
<b>ITALY</b>			
Bergamo*	<b>NEW for 2019</b> M T <b>W</b> T F S S	15 May & 25 September	
<b>LAPLAND</b>			
Lapland short break	M <b>T</b> W T F S S	17 December	
Lapland day trip	<b>M</b> T W T F <b>S</b> S	30 November & 23 December	
Lapland day trip	M T W T F S <b>S</b>	22 December	
<b>NETHERLANDS</b>			
Amsterdam	<b>M</b> <b>T</b> <b>W</b> <b>T</b> <b>F</b> <b>S</b> <b>S</b>	Year round	
Dutch Bulbfields	<b>M</b> <b>T</b> <b>W</b> <b>T</b> <b>F</b> S S	05, 08, 15, 18, 23, 26 April	
<b>SPAIN</b>			
Alicante	M <b>T</b> W T <b>F</b> S S	Year round†	
Malaga	<b>M</b> T W <b>T</b> F S S	Year round†	



Majorca

Paphos

Destination	Days of Operation	Dates	Airline
<b>SPAIN – BALEARICS</b>			
Ibiza	M T W T <b>F</b> S S	03 May – 18 October	
Majorca	M <b>T</b> W T F <b>S</b> <b>S</b>	05 May – 22 October	
Menorca	<b>Now 2x weekly</b> M T <b>W</b> T F <b>S</b> S	04 May – 19 October	
<b>SPAIN – CANARIES</b>			
Tenerife	M T W T F S <b>S</b>	05 May – 20 October	
	M T W <b>T</b> F S S	03 January – 25 April 19 & 03 October 19 – 23 April 20	
<b>TURKEY</b>			
Dalaman	<b>M</b> T W T F S S	06 May – 21 October	
<b>UNITED KINGDOM</b>			
Aberdeen	<b>M</b> <b>T</b> <b>W</b> <b>T</b> <b>F</b> S <b>S</b>	Year round	
Edinburgh	<b>M</b> <b>T</b> <b>W</b> <b>T</b> <b>F</b> <b>S</b> <b>S</b>	Year round	
Exeter	<b>M</b> <b>T</b> <b>W</b> <b>T</b> <b>F</b> S <b>S</b>	Year round <sup>9</sup>	
Guernsey	M T W T F S <b>S</b>	May – September	
Jersey	<b>M</b> <b>T</b> <b>W</b> T <b>F</b> <b>S</b> S	Summer only	
Manchester	<b>M</b> <b>T</b> <b>W</b> <b>T</b> <b>F</b> S <b>S</b>	Year round	

All dates shown are first/last departure dates of the season (last inbound will generally be one week later). All information correct at time of going to print 09/01/2019 E & OE. For further details visit [norwichairport.co.uk](http://norwichairport.co.uk). \*Bergamo flight offers the following options: Lake Garda; Venice, Verona & Lake Garda; Lake Como; Lake Como, St Moritz and the Bernina Express; Lake Maggiore; Lake Maggiore, Piedmont and the Matterhorn; Tuscany; Portofino, Florence & Tuscany.†Operates Sun/Thurs in Winter 18/19. †Operates Mon/Fri in Winter 18/19. †Operates Mon/Tue/Thu/Fri in Summer 2019.

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\*"Free kids" places offer applies to new bookings only and subject to limited availability. Only available for holidays departing between 1st May 2019 - 31st October 2019 in selected accommodation, and only where the child is sharing a room, apartment or villa with two full-fare-paying adults. They are available for children up to 12 years inclusive for hotels and up to 16 years inclusive for self-catering - unless stated otherwise in the property details. If a first child goes free, other children must pay full price. Not combinable with other selected discounts or special offers. Please see [www.firstchoice.co.uk](http://www.firstchoice.co.uk) or the relevant brochure for full booking terms and conditions that apply. Some of the flights and flight-inclusive holidays are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: [www.caa.co.uk](http://www.caa.co.uk). TUI and First Choice are trading names of TUI UK Limited, a member of the TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, Bedfordshire, LU2 9TN. Registered in England No: 2830117. ATOL 2524, ABTA V5026.



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### FREE HALF-BOARD

**Mayfair Hotel** ★★★ 7 nights, 1<sup>st</sup> June 2019. ✈️ from **£571**  
Welcoming hotel close to St Helier's action yet packed with entertainment options onsite.



### EXCELLENT VALUE

**Norfolk Hotel** ★★ 7 nights, 18<sup>th</sup> May 2019. ✈️ from **£403**  
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All prices are per person based on 2 sharing correct as of November 2018. Departures direct from Norwich and include cabin baggage. Other dates and offers available, prices will vary. For free night, dinner and upgrade offers, terms vary across properties. For full details visit [www.jerseytravel.com/NWI](http://www.jerseytravel.com/NWI). Prices quoted exclude the £10 per adult Norwich Airport Development Fee to be paid at the airport.

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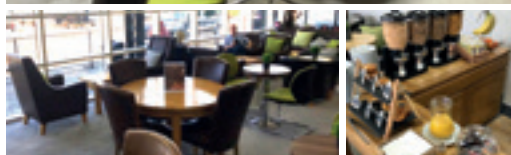
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## Facilities and services at Norwich Airport

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### Car parking

The short stay car park is located immediately in front of the terminal building and the long stay car park is just a short walk away. Both have CCTV, security fencing and regular patrols. Book in advance and **save £££'s** visit [www.norwichairport.co.uk/car-parking](http://www.norwichairport.co.uk/car-parking) or call **0845 050 7080**.

### Fast track

Tickets for the Fast Track security service can be purchased at the airport or online when purchasing your ADF ticket at [www.norwichairport.co.uk](http://www.norwichairport.co.uk)

### Business zone

A dedicated, complimentary quiet area located within our departure lounge with access to free WiFi, printer, charging points and workstations.

### Food & drink

Before you fly relax and enjoy a great variety of freshly prepared hot or cold food and drink including Costa or a chilled wine or beer from the bar.

### Currency exchange

The ICE Bureau de Change is located within the Check-In Hall. Call **01603 413082** or visit [www.iceplc.com/norwich](http://www.iceplc.com/norwich) for details.

ATMs with Euro, Sterling and US dollar options are available.

### Taxis

Norwich Airport Taxis are located in arrivals and exclusively offer drop off and pick up from the front of the terminal building. Call **01603 424044** for bookings.

### Shopping

A selection of newspapers and magazines, confectionery, snacks and last minute toiletries are on offer from WHSmith before and after security.

Located in the Departure Lounge, World Duty Free offers passengers an unparalleled premium selection of products ranging from cosmetics to confectionery, fragrances to fashion accessories, spirits to souvenirs, skincare to sunglasses, fine foods to fine wines, and champagne to cigars and tobacco. Reserve & Collect service is also available, see page 22 for details.

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### Car hire

Avis, Hertz and Europcar all have desks located in the terminal building. Please contact them for opening times, prices and bookings. [www.avis.co.uk](http://www.avis.co.uk), [www.hertz.co.uk](http://www.hertz.co.uk), [www.europcar.co.uk](http://www.europcar.co.uk)

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The ADF makes an essential contribution to the sustainability of our Airport. It is invested directly into our facilities and the development of the route network to ensure that Norwich Airport serves as many regional travellers as possible.

- Adults £10
- Children up to 15 free on day of departure

Tickets can be purchased at the airport or online at [www.norwichairport.co.uk](http://www.norwichairport.co.uk)

Please note that the ADF payable at the airport or online is in addition to your airline ticket or holiday price.

### Executive lounge

Overlooking the runway, the lounge offers complimentary tea and coffee as well as alcoholic beverages, free WiFi and a range of hot and cold snacks. For bookings, call **01603 420615**.

### Special assistance

Special Travel Assistance from trained staff can be made available for all passengers from the point of arrival at the airport and from the inbound aircraft.

It is imperative that you discuss any special requirements when you make your travel arrangements or book a holiday. This applies to all booking methods – travel agents, websites or by telephone (customers using an internet booking service will usually find a relevant telephone number on their websites). These booking details will then be passed to our PRM (Passengers with Reduced Mobility) facility. Any requests for assistance should be made at least 48 hours in advance of travel.

For any special assistance enquiries please email [prmservices@norwichairport.co.uk](mailto:prmservices@norwichairport.co.uk) or call **01603 420672**.

### Pick up and drop off

For pick up and drop off please use the short stay car park where 15 minutes parking is available free of charge.

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