

2020





TAKENEEL







Connects
Business / People / Places



You are the heart of our service

klm.com

(F) By Responsibly

Royal Dutch Airlines





Hello...



Welcome to the latest edition of Fly Norwich, the Norwich Airport Magazine. As we celebrate the airport's 50th anniversary, we are proud to once again share a whole host of exciting ideas and inspiration for discovering the world with us.

This edition highlights the range of destinations on offer all with the ease and convenience of flying from your local airport. Whether you are looking for a fly-cruise, short break, summer sun, winter escapes or business links our fantastic choice of direct flights, and even more onward connections via Amsterdam, makes the world easily accessible from your doorstep.



What's inside...

5 Why fly local

Richard Pace

7 New for 2020

8 Where we fly

12 Destination guide

18 Facilities and Services

Cover image location:

Antalya, Turkey

norwichairport.co.uk | Discover the world with us

Fly Norwich is designed and produced by **fouragency.co.uk**



PLAYTIME, ALL THE TIME





A guick, local journey to the airport instead of enduring hours in the car.



Less time spent queueing at check-in, security and passport control.



On-site parking just a few minutes' walk from the terminal, no catching buses from the car park here!

Why



More time to relax, shop, eat, drink and enjoy your airport journey.



Totally step free access, making the airport easily accessible for all.

from Norwich?



Just a short walk from check-in, through security to departures and on to the aircraft. No negotiating travellators or escalators here!



Shorter check-in times. Minimum 1 hour before departure.



After landing you will be back home before you know it, ending your trip as relaxed as it began!



Friendly, personal service.

Use your phone's camera to scan the QR code for more information











Please see www.firstchoice.co.uk for full booking terms and conditions that apply. All the flights and flight-inclusive holidays are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: www.caa.co.uk. First Choice is a trading name of TUI UK Limited, a member of the TUI Group. Registered Office: Wigmore House, Wigmore Lane, Luton, LU2 9TN. Registered in England No. 2830117. ATOL 2524, ABTA V5126.

NEW for **2020**

ANTALYA

Holidays to the Antalya region, known as the Turkish Riviera, offer sandy beaches, a vibrant shopping scene and chic terrace bars. Then there's the ancient city of Side, just an hour away.

Flight Time: 4 hrs GMT: + 3 hrs





DALAMAN now twice weekly

now twice weekiy

A holiday to the Dalaman region of Turkey offers Blue Flag beaches, lively tourist resorts, historical sights and the opportunity to enjoy the famous Blue Lagoon.

Flight Time: 4 hrs GMT: + 3 hrs



TENERIFE

now twice weekly in winter 20/21

A holiday hotspot and one of Europe's most popular destinations with huge beaches, year-round sunshine and city-sized resorts.

Flight Time: 4 hrs 25 mins

GMT









Choose your destination

By flying from your local airport you have the world on your doorstep, the ability to save money and enjoy your travelling experience from start to finish.

countries

Plus over worldwide connections



"Your next holiday is closer than you think..."



Surprising Bulgaria

Explore more in this fabulous country

- Fly direct from Norwich Airport
- NEW Increased 22kg FREE hold luggage
- Over 90 All-Inclusive properties available
 - 7 nights from only £399 per person
 - All-Inclusive holidays available

Pay only a low deposit of £49

One stop connections via Aberdeen

BOOK TODAY AT LOGANAIR.CO.UK



Where next?











Destination guide

Destination	Days of Operation							Dates	Airline			
BULGARIA												
Bulgaria	M	Т	W	I	F	S	S	21 May – 10 Sep	Phothese Maddleye			
CYPRUS												
Paphos	M	Т	W	$\underline{\textbf{T}}$	F	S	S	07 May – 17 Sep	₩ nui			
GREECE												
Corfu	M	Т	W	Т	Ē	S	S	01 May – 23 Oct	₩ nui			
Crete	M	Ţ	W	Т	F	S	S	05 May – 20 Oct	₩ nui			
Rhodes	M	Т	W	Τ	F	S	S	06 May – 21 Oct	₩ nui			
ITALY												
Bergamo*	M	Т	W	Т	F	S	S	13 May & 16 Sep	NA.			
LAPLAND												
Lapland short break	M	Т	W	Т	F	S	<u>s</u>	13 Dec – 2 nights	Santari Santari			
Lapland	M	Т	W	Т	F	<u>S</u>	S	19 Dec – day trip	H			
Lapland	M	Т	W	Τ	F	S	S	23 Dec – day trip	THANTON			
Arctic Experience	M	Т	W	$\underline{\textbf{T}}$	F	S	S	20 Feb	THEORY			
NETHERLANDS												
Amsterdam	M	Ţ	W	Ţ	E	<u>S</u>	<u>s</u>	Year round up to 4 x daily	NCS. SAR			
SPAIN – BALEARICS												
Ibiza	M	Т	W	Т	F	S	S	01 May – 23 Oct	U TUI			
Majorca	M	Ţ	W	Т	F	<u>S</u>	<u>s</u>	02 May – 24 Oct	₩ nui			
Menorca	M	Т	W	Т	F	<u>S</u>	S	02 May – 24 Oct	₩ nui			



Destination guide

Destination	Days of Operation	Dates	Airline
SPAIN - CANARIES	S		
Tenerife	M T W T F S <u>\$</u>	03 May – 18 Oct	€ nui
Now 2 x weekly	M T W T F S S	03 Nov – 27 Apr	U mi
	M T W T F S S	02 Jan – 23 Apr & 01 Oct – 22 Oct	

TURKEY

Antalya NEW for 2020	МТ	W	Τ	F	<u>S</u>	S	23 May – 19 Sep	U mi
Dalaman Now 2 x weekly	<u>M</u> T	W	$\underline{{\bf T}}$	F	S	S	04 May – 19 Oct	₩ rui

UNITED KINGDOM

Aberdeen	<u>M</u>	T	W	Ţ	F	S	<u>S</u>	Year round up to 3 x daily	Logerain
Edinburgh	<u>M</u>	T	W	Ţ	F	<u>S</u>	<u>S</u>	Year round up to 2 x daily	Lopenir
Guernsey	M	Т	W	Т	F	S	<u>s</u>	10 May – 20 Sep	aurigny
Jersey	M	Т	W	Т	F	S	S	27 Apr – 28 Sep	Lopenir

All dates shown are first/last departure dates of the season (last inbound will generally be one week later). All information correct at time of going to print 07/01/2020 E & OE. For further details visit norwichairport.co.uk. *Bergamo flight offers the following options: Lake Garda; Venice, Verona & Lake Garda; Lake Como; Lake Como, St Moritz and the Bernia Express; Lake Maggiore; Lake Maggiore, Piedmont and the Matterhorn; Tuscany; Portofino, Florence & Tuscany.



Norwich Airport Connects

Business / People / Places to the world...

Head for the skies and enjoy onward connectivity to over 700 of the world's finest destinations from Norwich via Amsterdam.





For personalised luxury, look no further.



Personalised luxury from the leading specialist holiday company

For more information see your local travel agent or visit classic-collection.co.uk



JERSEY&GUERNSEY

flying from Norwich

JERSEY flying Mon, Fri & Sat from May-Sep



3★ REVERE 5 nights from £499 Bed & breakfast

3★ MAYFAIR 7 nights from £669 FREE half board

4★ RADISSON BLU 4 nights from £475 01-31 May 20 Bed & breakfast



2* PANDORA 7 nights from £599 10 May-21 Jun 20 Bed & breakfast

3★ HOUGUE DU POMMIER 7 nights from £799 10 May-13 Sep 20 FREE half board

4★ ST PIERRE PARK 7 nights from £785 28 Jun-13 Sep 20 Bed & breakfast



Book online at www.premierholidays.co.uk Speak to a travel expert on 08444 937 090 or visit your local travel agent





premierholidays



Prices are per person based on 2 adults sharing with flights and hold luggage from Norwich Airport and are subject to availability. Prices include breakfast and dinner where half board is stated. "Book by 31 Jan 20. ""Book by 31 Mar 20. Terms and conditions apply. Airport development fee payable at Norwich Airport £10 per adult. Transfers not included and can be added at £15 from Jersey and £16 from Guernsey per person return.

Great choice, fantastic value... and flights from Norwich too!

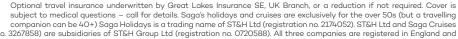
Saga offers a huge choice of holidays **flying from Norwich** airport to destinations including the Canary Islands, the Balearics, Cyprus and the Greek isles. Wherever you go we offer incredible value, with so much included in the price. We take care of everything, so your holiday is stress-free.

Saga's holidays from **Norwich** include...

- Return flights and transfers
- Optional travel insurance
- Minimum 20kgs hold luggage
- Selected excursions
- Hotel porterage
- Wi-Fi and more!

Ask your travel agent for details on our full range of worldwide tours, holidays, ocean and river cruises SAGA





companion can be 40+1 Saga Hollady's is a trading name of 51km Lat (registration no. 21/4052). S1km Ltd and saga Unises
Ltd (registration no. 326/7858) are subsidiaries of ST&H Group Ltd (registration no. 0720588). All three companies are registered in England and
Wales. Registered Office: Enbrook Park, Sandgate, Folkestone, Kent CT20 3SE. With respect to general insurance products sold in the UK, ST&H Ltd
is an appointed representative of Saga Services Limited, registered in England and Wales (company no. 732602), which is authorised and regulated
by the Financial Conduct Authority, NTA-GH00022. November 2019.





Visit Italy direct from Norwich Airport



9 amazing tours from £729 Departing 13 May & 16 Sep 2020

To book please call 0330 160 7999 or visit www.newmarketholidays.co.uk









Price quoted excludes £10 per adult Norwich Airport Development Fee, payable locally at the airport.

At Norwich airport



ARRIVING AT NORWICH AIRPORT



Car parking

The short stay car park is located immediately in front of the terminal building.

The long stay car park is just a short walk away. Both have CCTV, security fencing and regular patrols. Book in advance and save £££'s visit www.norwichairport.co.uk/car-parking or call **0845 050 7080**.



Pick up and drop off

For pick up and drop off please use the short stay car park.



Car hire

Avis, Hertz and Europear all have desks located in the terminal building. Please contact them for opening times, prices and bookings.

www.avis.co.uk www.hertz.co.uk www.europcar.co.uk



Taxis

Norwich Airport Taxis are located in arrivals and exclusively offer drop off and pick up from the front of the terminal building. Call 01603 424044 for bookings.

Norwich Airport



Airport development fee (ADF)

The ADF makes an essential contribution to the sustainability of our Airport. It is invested directly into our facilities and the development of the route network to ensure that Norwich Airport serves as many regional travellers as possible.

- Adults £10
- · Children up to 15 free on day of departure Tickets can be purchased at the airport or online at www.norwichairport.co.uk

Please note that the ADF payable at the airport or online is in addition to your airline ticket or holiday price.



Fast track

Tickets for the Fast Track security service can be purchased at the airport or online when purchasing your ADF ticket at www.norwichairport.co.uk



Special assistance

Special Travel Assistance from trained staff can be made available for all passengers from the point of arrival at the airport and from the inbound aircraft.

It is imperative that you discuss any special requirements when you make your travel arrangements or book a holiday. This applies to all booking methods – travel agents, websites or by telephone (customers using an internet booking service will usually find a relevant telephone number on their websites).

These booking details will then be passed to our PRM (Passengers with Reduced Mobility) facility. Any requests for assistance should be made at least 48 hours in advance of travel.

For any special assistance enquiries please email prmservices@norwichairport.co.uk or call 01603 420672.

TIME TO SPARE?



Currency exchange

The ICE Bureau de Change is located within the Check-In Hall. Call 01603 413082 or visit www.iceplc.com/norwich for details.

ATMs with Euro, Sterling and US dollar options are available.



Food & drink

Before you fly relax and enjoy a great variety of freshly prepared hot and cold food and drink including Costa or a chilled wine or beer from The Navigator.



Shopping

A selection of newspapers and magazines, confectionery, snacks and last minute toiletries are on offer from WHSmith before and after security.

Located in the Departure Lounge, World Duty Free offers passengers an unparalleled premium selection of products ranging from cosmetics to confectionery, fragrances to fashion accessories, spirits to souvenirs, skincare to sunglasses, fine foods to fine wines, and champagne to cigars and tobacco. Reserve & Collect service is also available, see page 21 for details.

PRE-FLIGHT COMFORT



Executive lounge

Overlooking the runway, the lounge offers complimentary tea and coffee as well as alcoholic beverages, free WiFi and a range of hot and cold snacks. For bookings, call **01603 420615**.



Business zone

A dedicated, complimentary quiet area located within our departure lounge with access to free WiFi, printer, charging points and workstations.









Introducing our new

EXECUTIVE LOUNGE

Sit back and relax before your journey.

Open from first flight departure through until the last flight departure each day.











Browse the available newspapers and

Peaceful surroundings



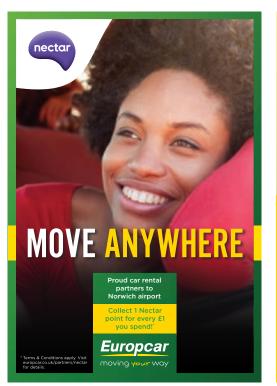
Indulge in comfortable seating



Recharge before flying with free USB charging points

Entrance fee from £20.00 per person per three hour stay.

For details of complimentary access availability and terms and conditions of use, visit www.norwichairport.co.uk/executive-lounge







Next time you fly why not take advantage of our Reserve & Collect service?

Shop 1000's of extra products not usually available in store.

Visit worlddutyfree.com to start shopping!









- · All cabs and drivers city licenced
- Taxis ranked at Norwich Airport
- Executive Car available
- 24 hour service to and from the airport
- Meet & Greet in the arrivals hall (For all pre-booked cabs)
- Full Marshalling service
- Small freight deliveries considered

BOOK THROUGH OUR APP call +44 (0)1603 424044 or visit norwichairporttaxis.com







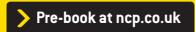




Save and fly at Norwich Airport car park

Park from £4.33 per day

Pre-book your space to save ahead of your journey.



Terms and Conditions apply. The £4.33 per day price is available on bookings for stays of 15 days at Norwich Airport Long Stay car park. Savings and price stated are correct as of 07/10/2019.