

**POSITION:****Baggage Handler****DEPARTMENT:****Airside Services****REPORTING TO:****Ground Ops Coordinator / Flight Ops Coordinator****HOURS:****16 hrs per week roles – INITIAL CONTRACT 01 APR - 31 OCT 2026***Additional Hours may be available for suitable candidates.*

Providing operational support to the Airside team by processing inbound and outbound baggage for all scheduled flights. Loading & unloading of aircraft and some introductory ground handling tasks to support the operational schedule

OTHER DUTIES WILL INCLUDE BUT ARE NOT LIMITED TO:

- FOD (Foreign Object Debris) collection from Terminal Apron Stands.
- Basic Ground Handling tasks: connecting equipment to aircraft, preparing aircraft stands for arrival and departure, aircraft marshalling.
- Provide back-up to the Assisted Travel team by assisting passengers with luggage during boarding & disembarking.
- Tidying & cleaning of work areas.
- Basic maintenance and tidying of operational areas; removal of rubbish and weeds.

REQUIREMENTS:

- Highly Motivated with ability to work under pressure
- Able to work shifts.
- Reliability, patience, and empathy
- Ability to work well in a team
- Eagerness to learn
- Customer Service experience.
- Organisation/time keeping
- Able to communicate effectively.
- Manual Handling/ Heaving lifting Experience

Applications to: neil.symonds@norwichairport.co.uk