

**POSITION:** **Baggage Handler**

**DEPARTMENT:** **Airside Services**

**REPORTING TO:** **Ground Ops Coordinator / Flight Ops Coordinator**

**HOURS:** **16 hrs per week roles – INITIAL CONTRACT 01 APR - 31 OCT 2026**

*Additional Hours may be available for suitable candidates.*

Providing operational support to the Airside team by processing inbound and outbound baggage for all scheduled flights. Loading & unloading of aircraft and some introductory ground handling tasks to support the operational schedule

**OTHER DUTIES WILL INCLUDE BUT ARE NOT LIMITED TO:**

- FOD (Foreign Object Debris) collection from Terminal Apron Stands.
- Basic Ground Handling tasks: connecting equipment to aircraft, preparing aircraft stands for arrival and departure, aircraft marshalling.
- Provide back-up to the Assisted Travel team by assisting passengers with luggage during boarding & disembarking.
- Tidying & cleaning of work areas.
- Basic maintenance and tidying of operational areas; removal of rubbish and weeds.

**REQUIREMENTS:**

- Highly Motivated with ability to work under pressure
- Able to work shifts.
- Reliability, patience, and empathy
- Ability to work well in a team
- Eagerness to learn
- Customer Service experience.
- Organisation/time keeping
- Able to communicate effectively.
- Manual Handling/ Heaving lifting Experience

**Applications to:** [neil.symonds@norwichairport.co.uk](mailto:neil.symonds@norwichairport.co.uk)