

Departing - all PRMs								
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		491	186	229	166	192	221
	10 mins	80%	99.39%	98.92%	96.94%	99.40%	100.00%	98.45%
	20 mins	90%	99.59%	100.00%	96.94%	99.40%	100.00%	99.66%
	30 mins	100%	99.59%	100.00%	100.00%	100.00%	100.00%	99.66%
	40 mins	100%	100.00%					100.00%
Non pre-booked	Numbers of PRMs		32	16	17	9	8	17
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Arriving - all PRMs								
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		523	173	209	146	140	197
	5 mins	80%	100.00%	100.00%	98.56%	100.00%	100.00%	97.95%
	10 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	98.50%
	20 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins							
	45 mins							
	60 mins							
Non pre-booked	Numbers of PRMs		7	5	6	4	3	2
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins							
	75 mins							