

	Departing							Arriving						
	Standard (waiting time once PRM made themselves known)	Target	May	June	July	August	September	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	May	June	July	August	September
Pre-booked	Numbers of PRMs		246	223	170	204	296	Numbers of PRMs		201	214	175	147	304
	10 mins	80%	100%	99.10%	98.23%	100%	100%	5 mins	80%	96.25%	98.50%	96.50%	100%	99.67%
	20 mins	90%	100%	100%	100%	100%	100%	10 mins	90%	98.50%	100%	98.50%	100%	100%
	30 mins	100%	100%	100%	100%	100%	100%	20 mins	100%	100%	100%	100%	100%	100%
								30 mins						
								45 mins						
								60 mins						
Non pre-booked	Numbers of PRMs		32	32	21	28	29	Numbers of PRMs		5	9	6	9	22
	25 mins	80%	100%	100%	100%	100%	100%	25 mins	80%	100%	100%	100%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	35 mins	90%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	45 mins	100%	100%	100%	100%	100%	100%
								60 mins						
								75 mins						