

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July	August	September	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September
Pre-booked	Numbers of PRMs		90	311	270	226	210	346	Numbers of PRMs		100	235	304	249	151	321
	10 mins	80%	100%	100%	98%	97%	99%	98%	5 mins	80%	100%	100%	99%	84%	89%	99%
	20 mins	90%	100%	100%	100%	100%	100%	98%	10 mins	90%	100%	100%	99%	100%	99%	99%
	30 mins	100%	100%	100%	100%	100%	100%	99%	20 mins	100%	100%	100%	100%	100%	100%	100%
									30 mins							
									45 mins							
									60 mins							
Non pre-booked	Numbers of PRMs		16	39	39	29	33	18	Numbers of PRMs		0	5	4	5	4	1
	25 mins	80%	100%	100%	100%	100%	100%	100%	25 mins	80%	N/A	100%	100%	100%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%	35 mins	90%	N/A	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	N/A	100%	100%	100%	100%	100%
									60 mins							
									75 mins							