

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	April	May	Jun	July	August	September	Standard (time assistance available at gate or aircraft side from arrival on chocks )	Target	April	May	Jun	July	August	September
Pre-booked	Numbers of PRMs		201	569	484	390	432	623	Numbers of PRMs		183	432	467	352	294	536
	10 mins	80%	93.53%	98.00%	99.00%	98.46%	98.00%	98.00%	5 mins	80%	85.25%	93.75%	92.50%	96.31%	94.50%	97.00%
	20 mins	90%	96.00%	99.00%	99.00%	98.00%	98.00%	98.00%	10 mins	90%	92.35%	95.00%	98.50%	97.00%	96.20%	98.00%
	30 mins	100%	100.00%	99.00%	99.00%	99.00%	98.00%	98.00%	20 mins	100%	100.00%	95.00%	100.00%	97.00%	97.00%	98.00%
									30 mins							
									45 mins							
									60 mins							
Non pre-booked	Numbers of PRMs		17	68	43	34	40	34	Numbers of PRMs		4	7	12	3	3	8
	25 mins	80%	100.00%	99.00%	100.00%	100.00%	99.00%	100.00%	25 mins	80%	80.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	99.00%	100.00%	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	99.00%	100.00%	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins							
									75 mins							