

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		204	80	110	64	57	92	Numbers of PRMs		233	73	97	69	62	101
	10 mins	80%	100.00%	100.00%	98.80%	98.24%	100.00%	100.00%	5 mins	80%	100%	100%	98.94%	96.66%	95.44%	100%
	20 mins	90%	100.00%	100.00%	100.00%	98.33%	100.00%	100.00%	10 mins	90%	100%	100%	100%	100%	100%	100%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	20 mins	100%	100%	100%	100%	100%	100%	100%
									30 mins							
									45 mins							
									60 mins							
Non pre-booked	Numbers of PRMs		21	9	24	8	12	17	Numbers of PRMs		9	2	5	2	2	4
	25 mins	80%	100%	100%	100%	100%	100%	100%	25 mins	80%	100%	100%	100%	100%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%	35 mins	90%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	100%	100%	100%	100%	100%	100%
									60 mins							
									75 mins							