

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		280	108	147	111	92	98	Numbers of PRMs		339	91	140	93	118	117
	10 mins	80%	100%	100%	99%	100%	100%	100%	5 mins	80%	85%	93%	97%	100%	99%	82%
	20 mins	90%	100%	100%	100%	100%	100%	100%	10 mins	90%	100%	100%	100%	100%	99%	91%
	30 mins	100%	100%	100%	100%	100%	100%	100%	20 mins	100%	100%	100%	100%	100%	100%	100%
									30 mins							
									45 mins							
									60 mins							
Non pre-booked	Numbers of PRMs		16	20	22	10	22	14	Numbers of PRMs		1	0	6	1	0	2
	25 mins	80%	100%	100%	100%	100%	100%	100%	25 mins	80%	100%	N/A	100%	100%	N/A	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%	35 mins	90%	100%	N/A	100%	100%	N/A	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	100%	N/A	100%	100%	N/A	100%
									60 mins							
									75 mins							