Minutes of the Norwich Airport Consultative Committee
held on Wednesday 22nd July 2026 @ 14.00hrs
SaxonAir

1) Present:

J Latchford	Taverham PC (Deputy Chair)
R Pace	Norwich Airport Ltd
P Langley	Norwich Airport Ltd
J Anderson	Drayton PC
K Clarke	Horsford PC
J Hancock	Spixworth PC
M Booth	Broadland District Council & Sprowston TC
M Grant	KLMUK Engineering
L Rogers	Hainford PC
J Dewing	Saxonair Charter Ltd
C Quinton	St Faiths PC
S Lawrence	St Faiths PC
B Leggett	Old Catton PC
O Newman	Bond Helicopters
J Wright	NHV Helicopters

Apologies:

S Gurney	Hellesdon PC
A Tipple	Broadland District Council & Sprowston TC
R Fisher	Frettenham PC

2) <u>Minutes of the previous meeting held 22 April 2026 and any matters arising:</u>

The minutes of the previous meeting held on the 22 April 2026 were agreed by those present at the meeting and duly signed by the Chairman as a true and accurate record of that meeting.

Matters Arising:

Restricted Zone Drop Off/Pick Up – RP confirms the map on the website is correct. No stopping restriction signage is displayed across the site and is kept under review.

3) <u>Managing Director's Report</u>

Regional & City Airports (RCA), the operator of Norwich, Bournemouth and Exeter Airports and owner and operator of XLR Executive Jet Centres announced in August 2025 that it had entered into an agreement to partner with global alternative asset manager, ICG, after more than a decade of successful collaboration with Rigby Group.

The new partnership will see ICG's European Infrastructure team support RCA's continued growth, with RCA set to expand its airports, cargo and executive aviation operations. ICG is also focused on working with RCA to further accelerate sustainable aviation practices across its operations. RCA is poised to enter an ambitious new phase, with its strategic priorities remaining unchanged. ICG will work closely with the Company's leadership and talented workforce through this new cycle. The strategic partnership with ICG includes the neighbouring Imperial Park Norwich, a 115-acre development site with planning permission for more than 1.2m sq. ft of new workspace.

The strategic partnership with ICG marks a significant milestone for Norwich Airport. Over the past decade, Norwich Airport has made tremendous progress, expanding the route network and strengthening our role as a regional gateway. With the support of ICG, we now have an exciting opportunity to build on that success and unlock even more potential for our airport, our passengers, our workforce and the wider community. There is no change to the management structure.

Norwich Airport has reported continued growth in passenger numbers, with a 5% increase to 453,000 in the year ended 31st March 2026. The latest figures highlight the airport's important role in supporting both leisure and business travel in the region, with growth across several routes.

Ryanair continues to be a key driver, with passenger numbers up by 17,000 year-on-year. The airline has expanded its presence at Norwich by adding a third weekly summer flight to Alicante and extending its popular Malta service through the winter season. Both routes now operate year-round. Ryanair also has three weekly summer flights to Faro in Portugal.

KLM, which offers up to four daily flights from Norwich to its global hub at Amsterdam Schiphol, also recorded steady growth, with passenger numbers increasing by 5,000. TUI meanwhile continues to offer the biggest schedule out of Norwich, with eight summer sunshine routes and year-round flights to Tenerife. Overall, the airport saw a 7% increase in international passengers.

In addition to scheduled services, Norwich Airport continues to play a crucial role as a gateway to the southern North Sea offshore energy industry. Helicopter passenger numbers increased by 3,000 over the year, underlining the airport's strategic importance to the sector.

The airport is now in the midst of the busy summer season, with TUI's programme of popular flights to Corfu, Crete, Rhodes, Ibiza, Majorca, Menorca and Dalaman operating between May – October, offering passengers a broad range of holiday options.

Further strengthening the airport's connectivity, Loganair continues to operate year-round flights to Aberdeen and launched its seasonal Jersey service in May. Meanwhile, Transun will once again offer its popular short breaks and day trips to Lapland in December and February next year. Overall, Norwich Airport offers direct flights to 16 destinations across nine countries, with global connections to more than 155 destinations worldwide via Amsterdam.

Norwich Airport has announced that it has chosen Break as its charity of the year 2026. The partnership will see the airport work closely with Break over the next 12 months to raise funds and awareness for its vital work supporting children and young people living in, around East Anglia. Break provides a wide range of services including fostering, residential homes,

wellbeing support, mentoring and a dedicated leaving care service, helping young people build confidence, develop strong relationships and access new opportunities.

The airport is no stranger to supporting Break, having sponsored a sculpture at their hugely successful GoGoSafari trail across Norwich last year, which helped raise hundreds of thousands of pounds for the charity's work. Richard Pace, Managing Director of Norwich Airport, said: We are delighted to be supporting Break as our charity of the year for 2026. Their work with children and young people is truly inspiring, helping them to build brighter futures and reach their full potential. Having seen the impact Break has across our region, including through initiatives such as GoGoSafari, we are pleased to strengthen our relationship and support them further over the coming year. Our team is looking forward to getting involved in fundraising and awareness activities to make a real difference.

The Iran War has caused price volatility, but security of supply has continued with no interruptions. Passenger growth for the first three months of FY27 has been lower than expected with a pronounced late booking profile.

The Net Zero work continues as the Airport works has maintained Airport Caron Accreditation Level 2 status. Work is ongoing to reach Level 3 status The Airport's Surface Access Strategy (ASAS) has now been endorsed by both local planning authorities. Work on implementation will now begin.

Richard Pace
NAL Managing Director
22 07 26

4) <u>Operations and ATS Report</u>

Ryanair summer operations commenced on 01 April 2026.

Summer season for TUI commenced on 01 May – they are using Fly 4 again.

CAA Aerodrome Audit conducted in May – some minor administrative issues raised.

CAA ANSP Audit conducted in June – some concern over manning levels.

Mandatory Occurrence reports filed:

Date	Category	Details
02/04/2026	FOD	RFFS found a pair of PELTOR ear defenders on the November Taxiway adjacent to the ETF.
04/04/2026	Aircraft Incident	A139 (10 POB) reported an undercarriage indication whilst on final approach to land.
08/04/2026	Airspace Infringement	Unknown aircraft with Mode S entered EGSH CAS approx. 8NM NE.

10/04/2026	Bird Strike	During a routine runway inspection an injured Skylark was found on the runway. Preceding aircraft reported no evidence of a bird strike.
18/04/2026	Ground Handling	Aviramp contacted aircraft during turnaround operations due to aircraft movement during load and offload.
20/04/2026	Drone	Inbound A139 reported drone approx. 1000 feet below aircraft.
20/04/2026	FOD	During a routine runway inspection, a metal aircraft tie-down recovered from the midpoint north of the centre line.
22/04/2026	FOD	Pink Vape battery case retrieved from E-Taxiway after being reported by aircraft pilot to ATC.
27/04/2026	FOD	B737NG thrust reverser blocker door support was found on the Runway/Charlie intersection near the grass.
30/04/2026	Local Standby	Local standby for AW 139 with no gear down indication in the cockpit. The aircraft landing gear was inspected by the engineers whilst in a low hover. The gear appeared down and so landed on all wheels without incident.
15/05/2026	Taxiway Incursion	Ambulance entered the airfield without escort onto a live taxiway. Ops 1 stopped the ambulance before incident.
29/05/2026	Wildlife – Near Miss	Muntjac on airfield; light aircraft had to slow down when it saw the deer.
03/06/2026	Aircraft Emergency	TVF789 departed Norwich Airport then declared Pan with single engine failure. Aircraft levelled at FL180 and elected to continue to destination on 1 engine.
09/06/2026	Bird Strike	E175 departing runway 27 reported a possible bird strike during take-off; no carcass found.
17/06/2026	Wildlife – Near Miss	Apron supervisor reported a Muntjac walking onto the Terminal Taxiway between stands 3 and 4.
19/06/2026	Failure to follow ATC Instruction	TOM8HW given clearance by trainee ATCO 'after departure, climb straight ahead.' OJTI observed TOM8HW making a left-hand turn. Pilot checked in on radar frequency and apologised. New instruction provided to aircraft.
19/06/2026	Taxiway Incursion	G-ATOK (PA28) was instructed to "taxi holding point Tango to hold" from the Saxonair Apron. The instruction was read-back correctly. G-ATOK then taxied beyond Tango and was observed abeam Stand 1.

Phil Langley
Operations Director
July 2026

4.1 Review of Complaints Register.

Complaint logs reviewed and noted.

Committee members state there has been an increase in helicopter traffic not adhering to flight profiles/flying noise. RP reminds committee members that individuals should be asked to submit a formal complaint directly to the airport so that the incident can be logged, fully investigated so that a formal response can be provided.

Noise complaints can be made directly by calling 01603 420607 or by completing the online form here - https://www.norwichairport.co.uk/contact/

5) Offshore Helicopter Activity

Across the board 2026 is proving to be a stable year with activity levels on track, the oil and gas traffic is lower than in the previous year however, there has been a steady increase in traffic for renewable energy as there are currently lots of offshore wind farms under construction, given their location, this may account for the increase in helicopter noise complaints being received across different areas surrounding the airport.

6) AOB

ACC Airport Survey – RP circulated draft survey with ACC members in April, no feedback received and has subsequently been adopted.

ACTION: JL to liaise with SG to arrange dates to attend the airport to conduct passenger surveys. RP suggests Fridays between 12 – 3pm.

Any plans to install a covered walkway – RP explains that ideally, we would install a covered walkway all the way down, but this is not currently feasible however, we have extended the covered area to ensure passengers arriving to the airport are under cover when queuing for passport control.

JH requests his email address is added to the distribution list alongside the clerks email.

7) Date of next meeting

21 October 2026 – to be held at Hellesdon Parish Council