

**Minutes of the Norwich Airport Consultative Committee
held on Wednesday 28th January 2026 @ 1400hrs
Hellesdon Parish Council**

1) Present:	S Gurney	Norfolk County Council (Chairperson) & Hellesdon PC
	R Pace	Norwich Airport Ltd
	P Langley	Norwich Airport Ltd
	J Dewing	Saxonair Charter Ltd
	E Holt	KLMUK Engineering
	B Leggett	Old Catton PC
	L Rogers	Hainford PC
	C Quinton	Horsham & Newton St Faith PC
	O Newman	Bond Helicopters
	J Wright	NHV Helicopters
	J Anderson	Drayton PC
	K Clarke	Horsford PC
	M Booth	Broadland District Council & Sprowston TC

Apologies:

R Fisher	Frettenham PC
J Latchford	Taverham PC
J Hancock	Spixworth PC

2) Minutes of the previous meeting held 22nd October 2025 and any matters arising:

The minutes of the previous meeting held on the 22nd October 2025 were agreed by those present at the meeting and duly signed by the Chairman as a true and accurate record of that meeting.

Matters Arising:

RP to provide operational schedule and suggested times. SG to coordinate volunteers and agree dates to visit airport to conduct passenger surveys. **RP supplied required data await ACC to review and advise dates to attend the airport.**

SG suggested that ICG may wish to attend the ACC or meet with representatives. RP will liaise with ICG to see if this is a possibility when attending Norwich Airport in the future. **RP confirms the next ACC meeting will be held at the airport with ICG in attendance.**

SG asked if consideration could be given to providing a dedicated children's play area within the departure lounge. RP advises that there currently isn't sufficient space to provide such a facility, however, the current Game Zone is being removed with various options for this space including a play area being considered. **RP confirms that providing a children's play area is still under consideration.**

3) Managing Director's Report

Passenger numbers to the end of December were 382,000 which is a 5% year on year increase. Passenger numbers to Amsterdam increased by 6%, domestic reduced by 6%, offshore passengers increased by 7% and holiday passengers increased by 1% and GA charter passengers decreased by 18%.

Ryanair has announced its Norwich Summer 2026 schedule with 3 routes to Alicante, Faro and Malta, including the addition of a third weekly flight to Faro (operating Mondays, Wednesday, & Saturdays). We're delighted to see Ryanair's continued growth at Norwich and passengers will warmly welcome this third weekly flight on the Faro route. This follows the recent extension of their Malta service through the winter, and year-round flights to Alicante, providing even more choice for travellers across the region.

Discussions have been taking place with alternative carriers since the demise of Blue Islands. There will be no service to Guernsey in summer 26 and discussions are ongoing with a carrier for a Jersey service.

The Airport Development Fee applies to all departing passengers over the age of 16 and is used to help sustain airport operations, investment in essential services and develop additional destinations. The only change is the method of collection. It is now collected by airlines on behalf of the airport.

No stopping restrictions were introduced last year to stop the potentially dangerous practice of people being dropped off on busy approach roads to the airport. It has nothing to do with drop-off charges and is for the safety of all passengers, visitors and staff. These restrictions are clearly signposted on approach roads and detailed on our website.

The RCA Sustainability and Assurance Manager has published the 2025 sustainability report which is available on the airport's website. The recertification process for ACA level 2 is underway, and the carbon reduction plan is being updated.

Work continues on the Airport's Surface Access Strategy (ASAS). The final draft was submitted to the local planning authority, and we await approval from the local authorities.

Richard Pace
Managing Director
28 01 26

4) Operations and ATS Report

End of Summer Season; Airport opening hours adjusted accordingly.

Adverse Weather preparation complete, regular meetings diarised for Winter Season.

VCP project completed.

Terminal Bus route project progressing.

Rescue exercise for the radar tower conducted with Norfolk Fire Service.

Incident Investigation Course completed by operational management team.

Mandatory Occurrence reports filed:

	Category	Details
06/10/2025	Laser Attack	HELIMED 85A reported laser attack to ATC.
09/10/2025	Bird Strike	Partial bird carcass found on runway during routine inspection.
13/10/2025	Bird Strike	Kestrel found on runway.
25/10/2025	Bird Strike	A320 struck a herring gull on landing.
06/11/2025	Bird Strike	Wood Lark carcass found during routine inspection.
10/11/2025	AGL Failure	Runway 09 approach lights – 50% failure.
11/11/2025	Taxiway Incursion	Departing KLM contacted and broke Western Guard Light at D1 during taxi.
12/11/2025	Bird Strike	E175 reported a bird strike during landing.
14/11/2025	Bird Strike	E145 struck a herring gull during rotation.
26/11/2025	Airspace Infringement	Unidentified aircraft.
13/12/2025	Airprox	HELIMED 85A vs 2 unknown aircraft very close to Class D airspace without calling.
17/12/2025	Bird Strike	Remains of a Gull identified during routine runway inspection.
29/12/2025	Runway Excursion	PA28 veered off runway onto the grass on landing.

Phil Langley
Operations Director
January 2026

4.1 Review of Complaints Register.

Complaint logs reviewed and noted.

5) Offshore Helicopter Activity

Helicopter levels have dropped over the winter months of Dec-Jan, but activity is expected to reach levels similar to 2025 during the coming year.

PL confirms that he has met with ON regarding previous noise complaints received to ensure operators operate within the agreed framework.

SG comments that some of the helicopters approaching 09 appear to be much closer to the housing in Hellesdon. RP advises there will be variances depending on approach but should be operating within the agreed limits.

RP reminds committee members should anyone wish to make a noise complaint this should be made directly to the airport within 30 days of the incident and should include date/time of incident. Details on how to make noise complaints can be found on the airport website here - <https://www.norwichairport.co.uk/corporate-social-responsibilities/>

6) AOB

No other business cited.

7) Date of next meeting

1st April 2026 to be held at Norwich Airport.