

**Minutes of the Norwich Airport Consultative Committee
held on Wednesday 19th July 2023 @ 1400hrs
Hellesdon Parish Council Office**

1) Present:	S Gurney	Norfolk County Council (Chairman)
	R Pace	Norwich Airport Ltd
	K Clarke	Horsford PC
	B Leggett	Old Catton PC
	J Latchford	Taverham PC
	A Tipple	Broadland District Council
	J Anderson	Drayton PC
	R Fisher	Frettenham PC
	L Rogers	Hainford PC
	P Daly	Spixworth PC
	J McClintock	Bristow Helicopters
	P Langley	Norwich Airport Ltd
	K Maguire	Norwich City Council

Apologies:

J Dewing	Saxonair Charter Ltd
G Hegarty	Horsham & Newton St Faith PC
R Sear	Hellesdon PC

Shelagh Gurney – Chairman opened the meeting.

1) Minutes of the previous meeting held 12th April 2023 and any matters arising:

The minutes of the previous meeting held on 12th April 2023 were agreed by those present at the meeting and duly signed by the chairman as a true and accurate record of the meetings.

Matters Arising:

A visit to Saxonair for the committee members to view the electric aircraft is still to be arranged. **Action: JD/PL to arrange a convenient date for the visit.**

Noise report review. **Action: PL to arrange meeting to review noise report with SG**

2) Managing Director Report

Passenger numbers have recovered to the post covid basis of circa 345,000 which is circa 70% of pre-pandemic passengers. International passengers are broadly in line with expectation

while domestic passengers are below expectation due to the Edinburgh service not resuming. Offshore passengers are stronger than expected because of the Ukraine war and the effect on international energy supply and the need to secure more domestic production. We expect passenger numbers to increase to over 400,000 in the coming year but may be the following year (FY26) before passenger numbers recover back to 2019 levels.

Flights to eight holiday destinations marked the start of a busy summer schedule. In total, there are 14 destinations in seven countries being offered from Norwich Airport in 2023/24. Earlier this year, KLM launched extra year-round flights to Amsterdam's Schiphol Airport and now operates up to four return trips a day. The service provides access to over 270 worldwide destinations through its global network of international onward connections. In addition, Loganair operates a six-day service to Aberdeen which is popular with business travellers and Blue Islands makes a welcome return with a twice-weekly service to Jersey.

Financial performance continues to recover but finished the financial year ending 31st March 2023 with a financial loss.

The airport was notified of planned industrial action by some airport staff but took appropriate advice and following communication with the union, the strikes were cancelled. Negotiations continue with the unions, but good progress is being made.

Norwich Airport has teamed up with Norfolk and Waveney Mind as its chosen charity of the year. Airport staff will be organising a series of events and fundraising activities over the coming months to help people in need of mental health support.

The Net Zero work continues as the Airport works towards Airport Carbon Accreditation Level 2 status. A detailed carbon mapping exercise has been undertaken to inform the development of a carbon reduction plan. Sustainable Aviation Fuel (SAF) is now available for sale to our customers since the beginning of March. Work continues the Airport's Surface Access Strategy (ASAS) following a recent round of stakeholder engagement. Further engagement is planned with key stakeholders including relevant councilors together with a series of Joint Working Group meetings with the Local Planning Authorities. The ASAS is planned to be adopted in the summer and implementation to begin later in the autumn.

A new bus service linking the Nest, airport, Norwich city centre, the train station and Carrow Road commenced on 16th April. The scheme is Government funded for the next three years and single fares are still capped at £2 per journey.

We were delighted to welcome the Aviation Minister Baroness Vere to the Airport on 23rd June who described the Norwich aviation industry as a "hub of greatness". Baroness Vere toured Norwich Airport and the neighbouring International Aviation Academy Norwich to learn more about how the airport is fast becoming a centre of excellence for sustainable aviation. The Minister visited two workshops involving KLM trainees to see how the Aviation Academy is training the next generation of engineers. She was introduced to a group of youngsters who have worked with Norfolk-based community interest company NUNCATS on building the first ever British electric light aircraft. A tour of Norwich Airport followed, where the Minister was briefed on the recent introduction of Sustainable Aviation Fuel (SAF) at Norwich, which produces up to 80% fewer lifecycle carbon emissions than the fuel it replaces. Norwich Airport is one of the few regional airports in the UK to offer SAF to its customers,

including SaxonAir which uses the fuel in its helicopters. Following the airport tour, Baroness Vere met local stakeholders over lunch in the SaxonAir hangar. She also met and chatted to local companies that make up the Net-Zero General Aviation Training Group which was launched last year and is dedicated to developing electric aircraft technology and skills.

In conclusion, the new normal is here but the inflationary pressures being felt by our employees are all also felt by the Company. The Net Zero pathway is accelerating, and the airport is working to both a financial and environmentally sustainable future.

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3) Operations and ATS Report

Summer season commenced 01 May 2023.

AOA Safety Week 15 – 19 May with numerous events across the Airport.

Annual CAA ATS Audit conducted 23-25 May.

Remedial works by EAAA to the Western Apron now complete and Stand 20 introduced into service.

SMS training for managers completed.

Remedial works planned for the runway to be undertaken during July.

Mandatory Occurrence reports filed:

Date	Category	Details
01/04/2023	Unconfirmed Bird Strike	A landing B38M reported a possible wildlife strike in the vicinity at the runway 27 Touch Down Zone.
04/04/2023	Take-off without Clearance	After air taxiing from the Saxon apron, GWSMW was cleared to line up on runway 09. GWSMW was then observed taking off without a clearance.
10/04/2023	Full Emergency	GAC079T initiated a go-around due to an issue with the landing gear and diverted to Stansted where it landed safely.

12/04/2023	Unconfirmed Bird Strike	Departing E145 reported potential bird strike on take-off roll. Runway inspected, nothing found.
24/04/2023	Start without Clearance	An aircraft for an air test from KLM UKE started engines without ATC clearance.
26/04/2023	Confirmed Bird Strike	A landing KLM reported a possible bird strike; runway inspection completed and one wood- pigeon found.
03/05/2023	ATC Incident	Norwich Radar ATCO released KLM flight with a right turn off RWY09. Lakenheath traffic moved east breaking the agreed co-ordination.
25/05/2023	Unconfirmed Bird Strike	A departing KLM E175 reported a possible bird strike shortly before rotation.
29/05/2023	Bird Strike	G-RESU operating Helimed 85A was involved in a bird strike during departure. An unknown bird had struck both sides of the windscreen, the aircraft returned and landed safely.
05/06/2023	Confirmed Bird Strike	KLM reported bird strike on departure.
16/06/2023	Full Emergency	GEOKO declared a PAN with battery failure.
23/06/2023	Unconfirmed Bird Strike	Landing Loganair reported possible bird strike on arrival.
30/06/2023	Local Standby	King Air diverted into NWI with a fuel issue.

Phil Langley
Operations Director
July 2023

Complaints logs reviewed.

JL advises of repeated noise complaints being received by a handful of residents, JL has communicated with the complainants requesting further information, which to date has not been received.

RP confirms that the flight paths have not altered, and PL confirms procedures for departures/arrivals depends on weather conditions.

JL will now respond to those complainants that the matter has been discussed at the ACC meeting, there is an open and transparent pathway to complain, but refusal to cooperate with this process prevents the matter being further investigated. The committee remains open to attending a parish council chaired meeting with residents to discuss the issues with the airport team.

4) Offshore Helicopter Activity

Helicopter activity increased in line with energy requirements, but over the last couple months this has eased.

SG not reporting any noise complaints relating to helicopter operations but expects this may alter during the winter months.

5) AOB

No other business cited.

6) Date of next meetings

25 Oct 2023

24 Jan 2024

24 Apr 2024

24 Jul (AGM)